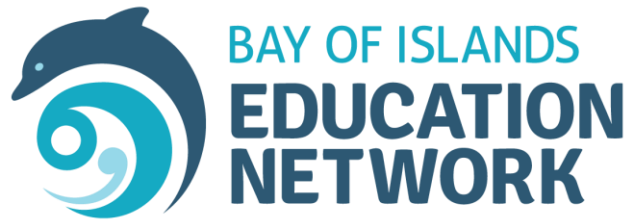


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Terms and Conditions

1. Schools are to inform the network of any changes in numbers no less than 48 hours before their start date to allow time for the network to contact operators, or they will be charged at the number of pax when booked (unless there are more, in which case extra pax will be added to the total).
2. Cancellation and refund policies are to be found on each individual operator's websites, however allowances may be made per situation.
3. The network requires a minimum of 2 weeks' notice for a booking in the shoulder season and 4 weeks in the peak season.
4. All activity bookings are subject to availability and are not confirmed until the network has emailed you a formal confirmation. Please do not make non-changeable travel plans until you have received your confirmation.
5. Payment is due by the 20th of the month following travel.
6. The responsibility of the Bay of Islands Education Network and/or our operators is limited. The network facilitates other operators and assumes no liability for injury, damage, loss, accident, delay or irregularity which may be occasioned by/or through acts of the operators.